



Thank you  
for choosing

**stand up**  
WIRELESS

**stand up**  
WIRELESS



**WELCOME**

1.800.544.4441  
[www.StandUPWireless.com](http://www.StandUPWireless.com)

6/18

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## ▶ Thank you

Welcome to StandUp Wireless!  
Thank you for choosing us as  
your wireless provider.

## ▶ Getting started

**Activate your Service** by calling 611 from your StandUp Wireless phone.

**Setup Voicemail** by dialing your phone number from your StandUp Wireless device. When prompted for a pass code enter the last four digits of your telephone number. If that code is not accepted, **enter 0000**. Listen to the instructions to complete the setup of your voicemail.

**Check your remaining balance** by calling 611 from your StandUp Wireless phone or visiting [www.standupwireless.com/manage](http://www.standupwireless.com/manage).

## ▶ My Account

Get the most out of your service with MyAccount. Manage your account on your phone, or PC. Everything you need is just a click away. Visit [www.standupwireless.com](http://www.standupwireless.com) from your phone today! You can check your airtime balance, add more minutes, text and data, and download your device's manual on the Manage Your Lifeline Account page.

## ▶ Add Additional Airtime

Call 611 from your StandUp Wireless handset or call Customer Care at **1-800-544-4441** with your credit card, or visit one of the locations below to purchase a Prepaid airtime card: ACE Cash Express, AirFair Wireless, MoneyGram, and StandUp Wireless.

Contact Customer Care:

Visit: [www.standupwireless.com](http://www.standupwireless.com)

Email: [support@standupwireless.com](mailto:support@standupwireless.com)

Call: 1-800-544-4441

## ▶ To Keep Your Free Lifeline Service YOU MUST:

**Use Your Phone:** You should use your phone often because Lifeline Program rules require StandUp Wireless to de-enroll people from Lifeline if they are not using the benefit. Use your StandUp Wireless phone as your primary device so you do not risk losing your Lifeline benefit. If you need more minutes, text or data, additional airtime is available for purchase by calling 611.

**Recertify Your Lifeline Benefit Annually:** Lifeline Program participants must recertify they remain eligible for the program and no one else in their household receives Lifeline supported service on an annual basis. If you do not complete the recertification process, you will be removed from the program, you will no longer receive your free monthly Lifeline benefit and your phone will only work as a prepaid phone.

## ▶ Disclosure

This is a Lifeline service. Lifeline is a government assistance program. Your Lifeline Benefit is non-transferable. Proof of eligibility is required, and only eligible customers may enroll. Only one Lifeline discount per household. Consumers who willfully make false statements in order to obtain a Lifeline Benefit can be punished by fine or imprisonment or being barred from the program. Global Connection Inc. of America d/b/a StandUp Wireless.

See StandUp Wireless Terms & Conditions at  
<https://www.standupwireless.com/terms-conditions/>