

StandUp Wireless

Prepaid Terms & Conditions

Nature of Service: StandUp Wireless prepaid plans provide prepaid wireless phone service to include personal communication, wireless voice, SMS and/or data services in accordance with the terms and conditions set forth herein and in accordance with the General Terms & Conditions applicable to all StandUp Wireless products and services. StandUp Wireless prepaid plans are NOT subsidized or lifeline Program plans. StandUp Wireless Prepaid plans provide an allotment of minutes, text and/or data for a 30 day period in exchange for a fee. Service with StandUp Wireless requires a SIM card.

Rate Plans: Below is a chart showing the current rate plans available through StandUp Wireless service. The rate plans shown below are valid for one calendar month unless otherwise specified.

StandUp Wireless Prepaid Rate Plans			
Price ¹	Minutes	Text Messages	High Speed Data
\$20.00	Unlimited	Unlimited	1 GB
\$30.00	Unlimited	Unlimited	3 GB
\$40.00	Unlimited	Unlimited	8 GB

StandUp Wireless reserves the right to change the fees associated with the rate plan(s) above or discontinue a rate plan at its sole discretion. **Data Restrictions:** the data allotment above describes the amount of 4G LTE/ High Speed data available through the rate plan. **Other Restrictions:** Unlimited does not mean unreasonable. All allotments are subject to the StandUp Wireless General Terms and Conditions Acceptable Use Policy.

Activation of Service: Service starts upon the activation of service. StandUp Wireless will activate the service at its distribution center to ensure proper provisioning of the service and will mail you the SIM Card and/or device as soon as possible after service activation.

Monthly Anniversary Date: Plans are valid for a period of 30 days. The day your service period ends and a new one begins is referred to as your "Anniversary Date." Customers enrolled in auto-pay will be charged for the rate plan on their Anniversary Date every 30 days unless service your service is canceled or your method of payment is removed from your account. If a subscriber's payment method is unsuccessfully processed, StandUp Wireless will attempt to contact you to resolve the issue, but if no payment is received, StandUp Wireless will attempt to bill any credit card on file for five days after your 30 day period expires; during this period of time, StandUp Wireless will not wipe your bucket of available minutes, text and data, but if no payment is received your account may be deactivated as early as 6 days after your balance expires.

Changes to Service: Subscribers may increase their data allotment by purchasing additional data via the StandUp Wireless app, or changing their rate plan to any available plan listed in the Rate Plans section of these terms and conditions by calling customer care and requesting the change. A change in rate plan will not go into effect until your next Anniversary Date.

¹ Price does not include applicable taxes and fees.

Termination of Service: StandUp Wireless Prepaid subscribers are considered “Month-to-month” customers. If you terminate your service, your termination will be effective at the end of your current month of service (unless you port-out your phone number, in which case your service termination will be effectively immediately upon completion of the phone number port). You will be responsible for all fees and Charges for your service and usage through the end of that period. If we terminate your service, we will determine the date of termination, and you will be responsible for all usage and Charges through the date of termination. You can request that we port your number to another carrier, and Service for that number will be terminated when the porting process is complete. If you port your number, you will be responsible for all usage, fees, and charges until the port-out is complete.

Auto Pay: By participating in Auto-Pay, you agree to the StandUp Wireless AutoPay Policy in the StandUp Wireless General Terms and Conditions and agree to have the auto-pay amount plus the applicable taxes and fees you have selected deducted from your credit card or debit card once every 30 days. You may establish, modify, or cancel your auto-pay enrollment at any time by dialing 611 using your StandUp Wireless service or by calling 1-800-544-4441.

Taxes: Advertised price(s) do not include all related telecom taxes, fees, and/or surcharges. Sales tax and any federal, state or local charges assessed to telecom products at the point of sales are not included.

APPENDIX A – Current Promotion(s)

Free Month of Service Promotion: For a limited time, StandUp Wireless is offering new Prepaid customers their first month of service for free when activating service with auto-pay. \$39 Activation Fee also waived when signing up for the first time. This is a limited time offer and expires at midnight, December 31, 2020. All terms are subject to change without notice. Please review the StandUp Wireless Terms and Conditions of Service before purchase. Geographic, coverage, usage, and other restrictions apply. Terms and Conditions available at www.standupwireless.com/terms-conditions/.